

## Water Main Breaks

### About Water Main Breaks

The City's water mains are buried beneath the ground surface. As a result of age, condition, environmental factors, or other problems, pipes occasionally break. We are more prone to water main breaks in the winter and spring. The extreme weather changes can cause ground shifts placing an unusual amount of stress on the water main lines.

### Report a Water Main Break

Water main breaks are a serious problem and require immediate attention by our water crews. If you notice water bubbling up through the ground, a wet area appearing during dry weather, or a loss of water pressure within a service area, please notify the City of Levelland by calling 806-894-0113.



### What Happens When a Break Occurs

When a break occurs, crews work quickly to make the repairs and restore the water service. To make a repair, the water usually must be shut off. The city makes every effort to notify residents before this occurs. However, due to the emergency nature of the repairs, some notification may not be possible. A water main break usually takes three to six hours to repair.

## Fire Hydrant Flushing

### About Fire Hydrant Flushing

Flushing the water system on a routine basis removes sediment from lines and keeps the entire distribution system refreshed. The process of periodically "flushing" fire hydrants, however, is an important preventive maintenance activity in the City of Levelland.

Although it may appear to waste water, this process is part of a routine maintenance program necessary to maintain the integrity of the water system and to continue to deliver the highest quality water possible to our customers. The flushing process may take anywhere from 20 minutes to more than 8 hours.

### Occasional Results of Hydrant Flushing

As a result of the flushing procedure, residents in the immediate vicinity of the work area may experience temporary discoloration of their water. This discoloration consists primarily of harmless silt and precipitates and does not affect the safety of the water.

If you experience discoloration in your water after crews have been flushing in your neighborhood, clear the pipes in your own home by running all water faucets for a minute or two.