

City of Levelland
Water Customer Service Agreement

- I. **Purpose:** The City of Levelland Water System is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of this Water Customer Service Agreement is to notify each customer of the plumbing restrictions that are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must read and sign this Water Customer Service Agreement before the City of Levelland will begin water service. In addition, when water service to an existing connection has been suspended or terminated, the Water System will not re-establish water service unless the City has this signed Water Customer Service Agreement on file.
- II. **Plumbing Restrictions:** The following undesirable plumbing practices are prohibited by State of Texas Regulations.
 - A. No direct connection between the public water supply and a potential source of contamination or pollution is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection that allows condensing, cooling or industrial process water to be returned to the public water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux, which contains more than 0.2 percent lead, can be used for the installation or repair of plumbing at any connection that provides water for human use.
- III. **Service Agreement:** The following are the terms of this Water Customer Service Agreement between the City of Levelland (the Water System) and the Customer, as printed and signed below.
 - A. The water system will maintain this signed Water Customer Service Agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The customer shall allow his/her property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initialing service and periodically thereafter. The inspections shall occur during the Water System's regular business hours.
 - C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic inspection.
 - D. The customer shall immediately correct any undesirable plumbing practice on his/her premises.
- IV. **Enforcement:** If the customer fails to comply with the terms of this Water Customer Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the Customer.

Customer's Name (Please Print Name):_____

Customer's Signature:_____ Date:_____

Return Completed Agreement to:	City of Levelland	<u>OR</u>	City of Levelland
Via mail:	P.O. Box 1010	In person:	1709 Ave H
	Levelland, TX 79336		Levelland, TX 79336

City of Levelland Application for Water Service

Check Type of Customer: RESIDENTIAL COMMERCIAL

Date: _____ Water Service Address: _____

Full Name: _____ Date of Birth: _____

Mailing Address: _____ Home Phone #: _____

Email Address: _____ Cell Phone #: _____

SSN or Federal ID # _____ DL#: _____ DL State: _____

Previous Address: _____ Phone #: _____

Previous City: _____ State: _____ Zip: _____

If Commercial Dumpster(s) Required: Number of Dumpsters? _____ Number of Pickups per Week? _____

Employer: _____ Work Phone #: _____

Had service before? Yes No If so, Where?: _____

Single Married _____

Spouse's Name: _____ Date of Birth: _____

SSN: _____ DL#: _____ DL State: _____ Cell # _____

Spouse's Employer: _____ Work Phone #: _____

Are you renting? Yes No Landlord Name: _____ Phone# _____

Landlord Address: _____ City: _____ State: _____ Zip: _____

Related persons living in the residence: _____

Unrelated persons living in the residence: _____

REFERENCES:

Nearest Relative: _____ Address: _____ Phone: _____

Friend's Name: _____ Address: _____ Phone: _____

I understand that I may be responsible for additional collection/attorney costs should I not pay my bill, and my account is forwarded to a collection agency/attorney. I do hereby certify that the above is true and correct. By signing this application, I acknowledge that I have been given the opportunity to receive a signed copy of the service agreement.

Signature: _____ Date: _____

FOR OFFICE USE ONLY

Deposit Amount: _____ Receipt #: _____ Account #: _____

Account Transferred From: _____ Account #: _____

Lot: _____ Block: _____ Addition: _____ R#: _____